



FIRE DAMAGE RESTORATION

In the aftermath of a devastating fire to your home or property, Premier Restoration Hawai'i is here for you. From emergency board-up services and water damage response to complete reconstruction, we will guide you through an overwhelming and stressful time and return your home or property back to pre-loss condition.

We follow a set of mitigation guidelines ensuring your home is clean, safe, dry and odor-free to avoid further damages that could occur if not first established before starting the reconstruction phase. Premier Restoration Hawai'i's full-service model provides the peace of mind of working with a single contractor from start to finish; we work with all insurance carriers to ensure your recovery process is as smooth as possible.

PROCESS

1. **Secure the Property:** Depending on the severity of the fire, this includes boarding up windows and doors and the installation of perimeter fencing.
2. **Preserve the Scene of the Fire:** Multiple parties will likely want to investigate the cause and origin of the fire. These parties could include your local fire department, insurance companies, appliance manufacturers, etc. This is a necessary part of ensuring insurance coverage remains intact.
3. **Evaluate for Hazardous Building Materials:** In structures built prior to 1985, asbestos, lead or other hazardous materials are commonly found. If unsalvageable, removing these materials requires additional care to remain compliant with local and federal laws.
4. **Perform Corrosion Mitigation:** The residual soot will combine with moisture in the air to form an acid that corrodes metals, ceramics and glass items if not removed.
5. **Evaluate and Pack Out Contents:** Taking a careful inventory while packing personal belonging will assist in developing a list of items that the insurance carrier will need in order to calculate reimbursement for unsalvageable items.
6. **Remove Unsalvageable Building Materials:** If framing is impacted, involve an engineer to provide recommendations on shoring and rebuilding the structure.
7. **Critically Clean and Deodorize the Structure:** Consider the use of an odor encapsulate in exposed rough framing.

CERTIFICATIONS & SERVICES

- Institute of Inspection, Cleaning, and Restoration Certification (IICRC)-Certified Fire and Smoke Restoration
- IICRC-Certified Odor Control Technician
- 24/7 Emergency Response on O'ahu, Maui and Hawai'i Island
 - » Water Extraction and Dehumidification
 - » Temporary Board-up
 - » Demolition
- Storage Services
- Contents Management
- Book & Document Recovery
- Deodorization
- Hazardous Materials Abatement—Asbestos & Lead
- General Reconstruction
- Designated Account & Project Manager
- Consistent & Transparent Communication
- Strict Timeline Management
- Scheduling Flexibility: Weekend & Evening Work
- Coordination with Insurance Carriers



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24/7 EMERGENCY RESPONSE (808) 694-3552



Premier Restoration Hawai'i is a full-service mitigation and restoration company with a broad scope of services dedicated to providing a one-stop solution to damage done by water, fire, mold and environmental hazards like lead and asbestos. Catering to both commercial and residential properties, Premier Restoration Hawai'i is locally owned and operated with 160 employees on O'ahu, Maui and Hawai'i Island. Our IICRC-certified technicians are the best in the business when it comes to high quality and comprehensive disaster response, restoration and mitigation at any level.

With over 20 years in service and a continual investment in state-of-the-art equipment, we have the experience and resources to respond to any disaster no matter the scope of work. Our friendly staff understands the frustrations of any property disaster and support our customers every step of the way through to job completion. As a BBB-accredited business with ongoing, company-wide training, our organization is committed to the highest standard of customer service.

EMERGENCY RESPONSE

When disaster strikes, every second counts. Premier Restoration Hawai'i provides 24/7 emergency services for immediate, on-site response on O'ahu, Maui and Hawai'i Island.

WATER DAMAGE MITIGATION & STRUCTURAL DRYING

Using industry-leading water extraction and drying equipment, our team of IICRC-Certified water damage restoration technicians can handle commercial or residential water loss situations of any size, ensuring all affected areas are completely free of moisture.

MOLD REMOVAL & REMEDIATION

Our team of IICRC-Certified mold remediation technicians provide comprehensive removal of all microbial hazards backed by professional third-party verification of the scope of the work completed.

FIRE & SMOKE DAMAGE

Clean-up, debris removal, structural drying, deodorizing and emergency board-up services: we have the experience and equipment to provide full-service emergency fire and smoke damage solutions quickly and efficiently.

ABATEMENT (ASBESTOS & LEAD)

Premier Restoration Hawai'i holds a C-19 license for abatement of asbestos, lead and other hazardous materials. Our team of licensed technicians are able to quickly identify potential environmental hazards in conjunction with other ongoing projects.

RECONSTRUCTION

Our team of professional contractors provide comprehensive structural repairs to impacted walls, floors, ceilings, structural elements and woodwork. Our reconstruction team is equipped to return your home or facility to pre-loss condition.

CONTENTS MANAGEMENT

We offer complete pack-out and pack-in services, inventory management and secure storage facilities for affected contents during structural repairs and mitigation. Premier also provides an in-house contents cleaning facility for exhaustive restoration of contents and documents affected by water, smoke or sewage.

ODOR CONTROL

We forensically identify and quickly remove noxious odors such as smoke, urine, mold and decay in an indoor environment by changing the odor molecule as opposed to simply using a masking agent.

STORM & WIND DAMAGE

Premier Restoration Hawai'i is the storm restoration company of choice for homeowners and businesses throughout the islands. Whether you have wind damage or standing water from an unexpected flood, we have the experience and expertise you can trust to repair your facility or home—on-budget and on-schedule.

COVID-19 CLEANING & DISINFECTING

Our commercial deep cleaning and decontamination services provide hospital-grade sanitation for Hawai'i businesses and commercial buildings. For preventative deep cleaning services or emergency response due to a positive Coronavirus exposure, our experienced team is here for you.



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