



# CONTENTS RESTORATION

The value of the personal property affected by a fire, flood or sewage spill can often exceed the entire cost of structural damage. For this reason, Premier Restoration Hawai'i's Contents Division provides inventory, pack-and-move and restoration services for your belongings.

As a part of our inventory service, we provide you a list of both salvageable and unsalvageable items. Contents that are unsalvageable are returned to you so you can seek reimbursement from your insurance carrier. Salvageable items are carefully packed out by our staff and moved to either on-site or off-site storage. Premier Restoration has a fully equipped contents restoration facility where our contents team cleans and restores your salvageable personal property to its previous condition.

## PROCESS

- Evaluate personal property for salvageability.
- Assemble photo inventory.
- Pack-out: Our staff will carefully move salvageable items to storage.
- Storage: We provide both on-site and off-site storage options, depending on your needs.
- Restoration: We will clean and deodorize salvageable personal property using the following methods:
  - » Ultrasonic Cleaning
  - » Delicate Hand Washing
  - » Deionized Water Wash
  - » Full Service Laundry—Bulk Laundry and Dry Cleaning
- Pack-in: Our staff will return your personal property after your reconstruction project is complete.

## BENEFITS & CERTIFICATION

- IICRC (Institute of Inspection, Cleaning and Restoration Certification) Trained Staff
- Designated Account & Project Manager
- Digital Photo Inventory Software
- On-site & Off-site Storage Options
- Climate Controlled Storage
- 160 Team Members Across All Islands
- Locations on O'ahu, Maui & Hawai'i Island
- Consistent & Transparent Communication
- Strict Timeline Management
- Scheduling Flexibility: Weekend & Evening Work



Premier Restoration Hawai'i is a full-service mitigation and restoration company with a broad scope of services dedicated to providing a one-stop solution to damage done by water, fire, mold and environmental hazards like lead and asbestos. Catering to both commercial and residential properties, Premier Restoration Hawai'i is locally owned and operated with 160 employees on O'ahu, Maui and Hawai'i Island. Our IICRC-certified technicians are the best in the business when it comes to high quality and comprehensive disaster response, restoration and mitigation at any level.

With over 20 years in service and a continual investment in state-of-the-art equipment, we have the experience and resources to respond to any disaster no matter the scope of work. Our friendly staff understands the frustrations of any property disaster and support our customers every step of the way through to job completion. As a BBB-accredited business with ongoing, company-wide training, our organization is committed to the highest standard of customer service.

### EMERGENCY RESPONSE

When disaster strikes, every second counts. Premier Restoration Hawai'i provides 24/7 emergency services for immediate, on-site response on O'ahu, Maui and Hawai'i Island.

### WATER DAMAGE MITIGATION & STRUCTURAL DRYING

Using industry-leading water extraction and drying equipment, our team of IICRC-Certified water damage restoration technicians can handle commercial or residential water loss situations of any size, ensuring all affected areas are completely free of moisture.

### MOLD REMOVAL & REMEDIATION

Our team of IICRC-Certified mold remediation technicians provide comprehensive removal of all microbial hazards backed by professional third-party verification of the scope of the work completed.

### FIRE & SMOKE DAMAGE

Clean-up, debris removal, structural drying, deodorizing and emergency board-up services: we have the experience and equipment to provide full-service emergency fire and smoke damage solutions quickly and efficiently.

### ABATEMENT (ASBESTOS & LEAD)

Premier Restoration Hawai'i holds a C-19 license for abatement of asbestos, lead and other hazardous materials. Our team of licensed technicians are able to quickly identify potential environmental hazards in conjunction with other ongoing projects.

### RECONSTRUCTION

Our team of professional contractors provide comprehensive structural repairs to impacted walls, floors, ceilings, structural elements and woodwork. Our reconstruction team is equipped to return your home or facility to pre-loss condition.

### CONTENTS MANAGEMENT

We offer complete pack-out and pack-in services, inventory management and secure storage facilities for affected contents during structural repairs and mitigation. Premier also provides an in-house contents cleaning facility for exhaustive restoration of contents and documents affected by water, smoke or sewage.

### ODOR CONTROL

We forensically identify and quickly remove noxious odors such as smoke, urine, mold and decay in an indoor environment by changing the odor molecule as opposed to simply using a masking agent.

### STORM & WIND DAMAGE

Premier Restoration Hawai'i is the storm restoration company of choice for homeowners and businesses throughout the islands. Whether you have wind damage or standing water from an unexpected flood, we have the experience and expertise you can trust to repair your facility or home—on-budget and on-schedule.

### COVID-19 CLEANING & DISINFECTING

Our commercial deep cleaning and decontamination services provide hospital-grade sanitation for Hawai'i businesses and commercial buildings. For preventative deep cleaning services or emergency response due to a positive Coronavirus exposure, our experienced team is here for you.



O'ahu | Maui | Hawai'i Island  
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**24/7 EMERGENCY RESPONSE (808) 694-3552**